

SURE-PAY



The No Hassle Way to Pay Your Monthly Utility Bill

What is SURE-PAY?

It is the "SURE" way to pay your monthly utility bill automatically. You save time, effort, postage and worry about getting it paid on time. Plus electronic banking makes SURE-PAY accurate and reliable.

How does SURE-PAY work?

You will continue to receive your monthly bill, noting your account is set up on SURE-PAY. You will know how much your bill will be and how much will be automatically paid from your checking, savings, credit or debit card account on the due date.

How do I sign up for SURE-PAY?

Complete the authorization form below and return to City Hall. If signing up for SURE-PAY to be withdrawn from a bank account, a voided check from your financial institution showing your account number and the bank number is needed. If signing up for SURE-PAY from a debit or credit card, the card must be presented at City Hall.

I would like to sign up for SURE-PAY using my *(Please check one box below)*

- ☐ Debit/Credit Card – *please have your card available at the time of sign up*

NAME:
ADDRESS:
CITY, STATE ZIP:
PHONE:
WATER ACCOUNT NUMBER:
SIGNATURE:

- ☐ Checking account – *please include a voided check at the time of sign up*

NAME:	Name of Financial Institution:
ADDRESS:	Address:
CITY, STATE ZIP:	City, State Zip:
PHONE:	Bank ABA Number:
WATER ACCOUNT NUMBER:	Financial Institution Account Number:
SIGNATURE:	

I authorize the City of Norwalk and the Financial Institution named above to initiate variable entries to my checking/savings account. This authority will remain in effect until I notify the City of Norwalk in writing to cancel it in such time as to afford the City of Norwalk and the Financial Institution a reasonable opportunity to act. Also, I agree that I remain obligated to pay for utility services in the event that a charge to my account is dishonored for any reason. The City of Norwalk retains its normal collection rights.